

TERMS AND CONDITIONS

Early Years First Aid Course

1. Course bookings

Bookings are to be made online through Blue Umbrella's bookings form. Per person a separate booking form needs to be submitted.

2. Payment

The booking becomes definitive by payment of the invoice and receipt of the booking form. Once payment has been completed on-line your place is secured and the number of places on the course automatically reduces. Prices quoted include BTW/VAT at 19%.

3. Refunds

Should you cancel your booking 4 weeks before the course start date, you will be refunded in full. Should you cancel 2 or 3 weeks before the course start date, you will be refunded 50% of the invoice. If you cancel less than 2 weeks before your booked course, you will not receive a refund. Should you begin your course and decide not to complete it or miss classes, then you are not entitled to any/part or full refund. If you cannot make a particular course date or miss a class Blue Umbrella does not have to provide you with alternative dates. Sometimes it is possible to fit you in elsewhere but not if courses are fully booked which often happens – particular the childbirth classes. If Blue Umbrella has to cancel a course due to unforeseen circumstances you will receive a refund in full.

4. Exceptions

If you are hospitalized for a medical condition or your baby is born before the course is due to begin, then of course we will refund you. Other exceptional circumstances will be taken into account. You may be asked to provide a note from your medical carer in the case of not being able to participate in a course for medical reasons.

5. Transfers

You cannot transfer your place to someone else without prior consultation with Blue Umbrella.

6. Insurance Claims

Childbirth classes can sometimes be claimed back from Dutch insurance companies. However not all companies agree to this as my qualifications are not Dutch. It is wise to check this with your health insurance before you sign up for classes.

7. Health and Safety

Classes take place at the top of a Dutch stairs in a bright sunny room. Clients use these stairs at their own risk. Please inform us if you or your child has any disability that may impair you or your child in any way from participating fully in our courses. We will do our best to facilitate you to the best of our ability.

8. Exoneration

As educators we as in Blue Umbrella endeavor to teach with the most up-to-date information available. We do not offer advice but provide general information. How you choose to use that information is entirely up to you once the course has finished. We cannot be held responsible for your decisions once you leave our premises.